

# NYSLTA

New York State Land Title Association, Inc.

TRADITION, EXCELLENCE, KNOWLEDGE AND VISION

## News Blog

Posted By [Robert Treuber](#), Thursday, March 14, 2024

The NYSLTA has been in communication with payoff servicer, Mr. Cooper, to resolve a number of ongoing problems that agents have been having.

In a recent and productive meeting, Mr. Cooper executives were asked for and we received a document in which the borrower authorizes the agent to receive information on the loan to resolve complications with payoff amounts.

You can download this Third Party Authorization form on this page.

[MR. COOPER AUTHORIZATION FORM:](#)

<https://www.nyslta.org/blogpost/1230749/498812/Mr-Cooper-Authorization-form>